



Process Flow, Electrical

Applicable for V800/ V802se

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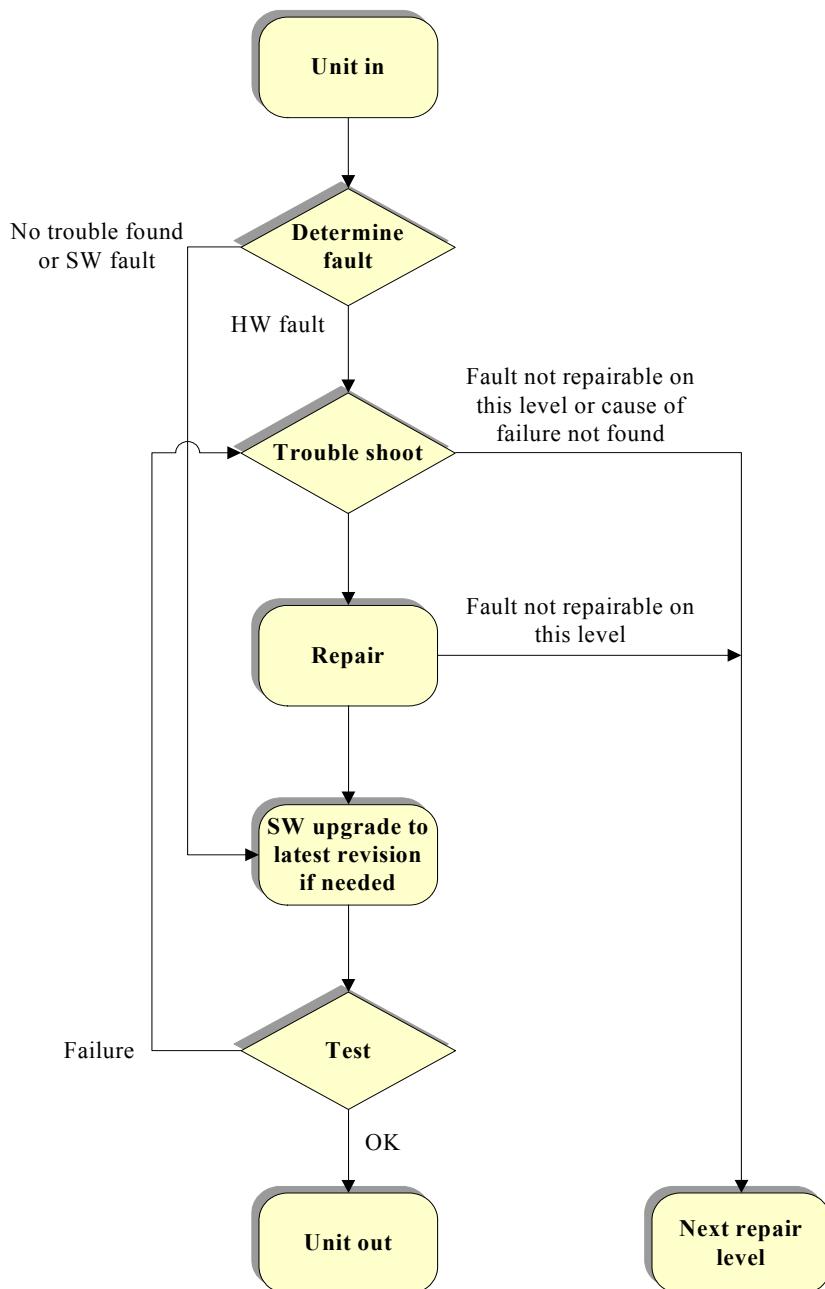


1 Process Flow

This document is about the Electrical Process Flow in the HVC. First in this document there is a block diagram followed by a textual description of the flow.

1.1 Block Diagram

The Process Flow follows the Block Diagram below:





1.2 Textual Description

The Process Flow follows the Textual Description below:

Box	Reference
Unit in	Process the phone according to local requirements.
Determine fault	<p>Determine if the phone is faulty or not and if it possible confirm the customer's complaint.</p> <p>If a HW fault is found, or a HW and SW fault is found, continue with Trouble shoot.</p> <p>If only a SW fault is found Software upgrade to latest revision, continue to Test, and Unit out. Report as SW upgrade</p> <p>If no HW or SW fault is found, continue to Software upgrade to latest revision, continue to Test, and Unit out. Report as No Trouble Found, NTF.</p>
Trouble shoot	Trouble Shooting Guide, Mechanical and Electrical Determine the cause of the failure. Trouble-shoot the phone according to the guide for the most common faults.
Repair	Working Instruction Mechanical and Electrical Repair the faulty phone according to the instruction. Replace parts as required. (Product Change Survey, Mechanical) Flashing the latest software into the phone at this point may "repair" some problems. If a repair that requires calibration has been done, calibrate the unit in SERP. Calibration can only be done by authorized repair locations.
SW upgrade to latest revision if needed	Control the SW revision in the product, update to latest revision if needed.
Test	Test Instruction, Electrical To verify that the phone works, all test actions must be performed.
Unit Out	Process and package the phone according to local requirements.
Next Repair Level	If the cause of the failure cannot be found or is not repairable at this level, the phone can be Scrapped, Swapped or returned to the customer at the customer's request. Scrap: According to local directives Swap: Swap the phone according to the instruction in Working Instructions, Swap and Customize and according to local directives



2 Revision History

The revision history of the process flow in the HVC is as follows:

Rev.	Date	Changes / Comments
A	2004-11-26	First Release
B	2004-12-16	Due to system problem