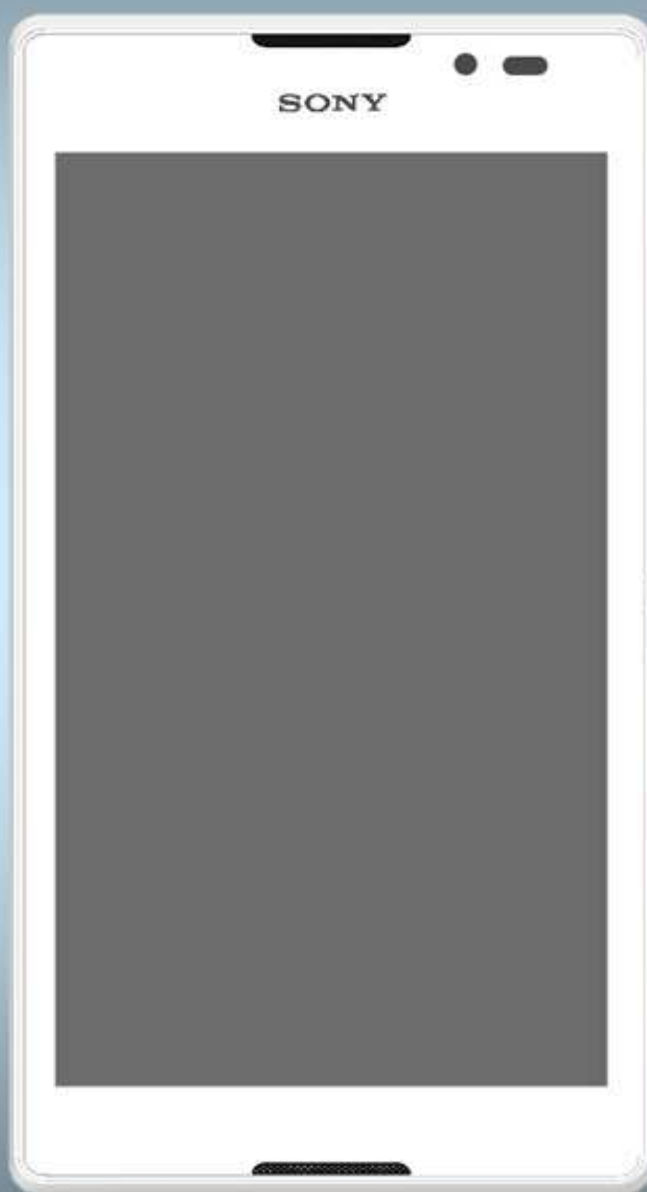


# SONY

make.believe

---

## Customization - build swap -



*C2304, C2305, S39h*

1 Emma Login & Script Execution..... 3

2 Customization Workflow ..... 4

    2.1 Customize Unit ..... 5

    2.2 Customize to Ship or Build Swap..... 6

        2.2.1 Customize to Ship ..... 6

        2.2.2 Build Swap ..... 6

3 Revision History ..... 7

For general information about Customization and Swap, refer to  
1221-5655: Generic Repair Manual – build swap

## 1

This product does not support changing SIMlock, all kits will have generic SIMlock.

This means that the services Customize and Activation are not applicable in Emma and thus a USB Activation Dongle is not required for this product.

In order to do Customize a phone from Customer A to Customer B you must run a 'Refurbish Script' for this product! (the Refurbish logic for script access has been changed due to the SIMlock setup!)

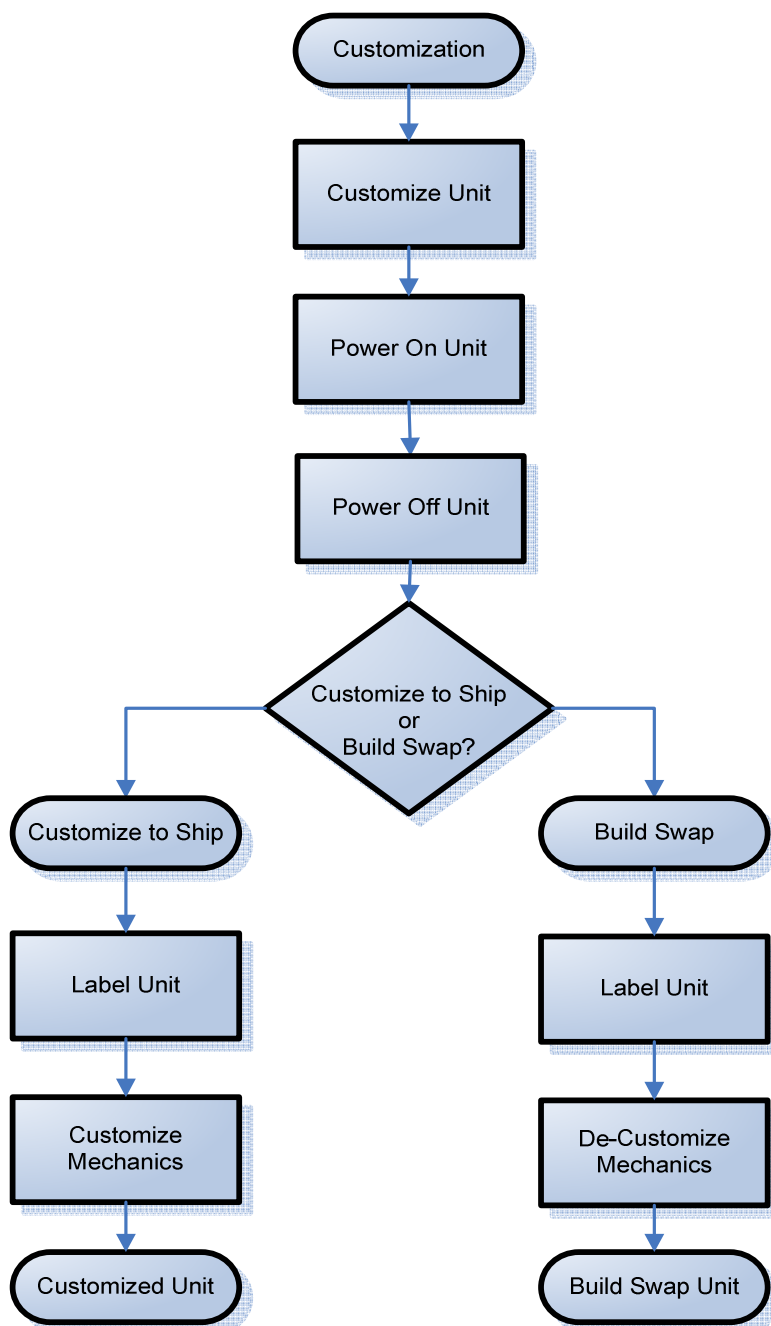
Start by launching the Emma application.

Connect the Micro USB to USB cable to one of the computer's USB ports but do not connect the cable to the phone.

To execute a 'Refurbish', you need to be properly logged on to the Emma application by using your User ID and Password.

To execute a 'Refurbish' (or any other function):

- check that the phone is powered off
- press and keep the "Volume Down" key down on the phone
- connect the phone to the USB Cable
- release the "Volume Down" key



The primary reason for the customization process is to create a customized unit.

A customized unit is a unit that is ready to ship as a final swap unit.

The second reason for customization is to create “build swap” units and this can be done by selecting the ‘Service Exchange Unit’ customization script for the particular model.

The instruction steps below refer to the flowchart on previous page.

## 2.1 Customize Unit

After following the steps in section 1, ‘Emma Login & Script Execution’, you can customize a phone as follows:

- look for the Refurbish script for the desired operator “C23 Language Pack CDF”
- if that script is not available locally, select ‘Server search’ for a complete list of available scripts.

**When creating a ‘build swap’ unit, select “C23 Service Exchange Unit” as the customization scripts!**

- choose the desired script
- the application will download all necessary software to run the script and then flash that software to the phone
- after successful update, disconnect the phone from the USB Cable

**NOTE: For phones with eMMC flash memory (built in “SD card” memory), the only service which erase this eMMC memory is Service’s “Refurbish” See also emma User Guide info. [http://emma.extranet.sonyericsson.com/documents/emma\\_user\\_guide.pdf](http://emma.extranet.sonyericsson.com/documents/emma_user_guide.pdf) (see “Service Types” and “Aspects of large files”)**

## 2.2 Customize to Ship or Build Swap

Is the unit a customized unit to be shipped?

Yes – proceed to 2.2.1 Customize to Ship

No – go to 2.2.2 Build Swap

### 2.2.1 Customize to Ship

#### 2.2.1.1 Label Unit

Print two Core Unit labels by using 'LabelMake'.

Place one label on the phone as described in *1275-8436: Working Instructions – mechanical*.

Place the second label on the Exchange Unit Box.

'LabelMake' instructions to be found on CSPN under 'LabelMake'!

#### 2.2.1.2 Customize Mechanics

If necessary, apply the proper custom mechanical parts (co-branding, keyboard, etc.) for the variant being created in accordance with the *Cross Reference List* by following the instructions of *1275-8436: Working Instructions – mechanical*

### 2.2.2 Build Swap

#### 2.2.2.1 Label Unit

Using a red marker, label the unit with the correct Exchange Unit number.

Refer to the *Cross Reference List* for the appropriate variant, which should be based on the non-customizable mechanics of the unit.

#### 2.2.2.2 De-Customize Unit

Remove any co-branding as described in *1275-8436: Working Instructions – mechanical*

## 3

1	2013-07-09	Initial
2	2014-03-07	Update the cover page